

Direct Delivery Program User Manual

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Registering as a direct delivery supplier

If you are a cultivator or processor that would like to participate in the BC Liquor Distribution Branch's (LDB) direct delivery program, please consult our direct delivery supplier webpage for the program details:

https://www.bcldbcannabisupdates.com/bcldb-cannabis-direct-delivery

Eligible cultivators can find the required registration forms in the Cultivator Registration section.

Licensed producers eligible to transact direct delivery sales can find the required producer supply agreement and other licensed producer registration forms in the Licensed Producer sections of the direct delivery supplier webpage.

Registering products in direct delivery program

Products must be registered for the direct delivery program with the LDB and activated for the direct delivery program before they can be sold via direct delivery in British Columbia.

Once both the cultivator and licensed producer transacting the sale are registered with the LDB, the licensed producer will need to submit a product registration application for the requested direct delivered product. Please consult the product registration section of our direct delivery supplier webpage for the form and details. A fillable direct delivery product registration form (attribute file) is available in the Licensed Producer Product Registration section.

https://www.bcldbcannabisupdates.com/bcldb-cannabis-direct-delivery

Activating the SFTP website and managing users

Access to an SFTP site is required for the direct delivery licensed producers (DDLP) to report sales and returns to the LDB. You will be invited to access the direct delivery SFTP site by the LDB Vendor Relations team (cannabis.vendor@bcldb.com) during the initial vendor registration process for direct delivery. The direct delivery SFTP website an identity and access management (IAM) solution for security purposes. DDLPs who are new to the IAM solution will need to register for an IAM account before logging into the SFTP website. Existing IAM users will only need to activate their SFTP site for direct delivery. See an overview of the steps below.

Activating SFTP site as a DDLP new to IAM – steps to be followed:

1. Complete the registration form by providing all necessary user information, contact information and other business information. Once completed, press submit:

To register for a MY LDB Account for Cannabis Direct Delivery Program, which gives you access to the LDB SFTP server for uploading your sales data, please complete the below registration form. Those fields marked with an *	Contact Information 📀
are required. The Privacy Policy needs to be accepted in order to register. Allow 2-3 business days to process your registration.	• Email Address
User Information 📀	HHJBB-user1@protonmail.com
• First Name	Confirm Email Address
ZZohn Middle Initial(s)	HHJBB-user1@protonmail.com
	Primary Phone Number
Last Name Voe	555-9990101
Business Information ? • Health Canada Licence Number (Exactly as stored at XX7DZQFXYL-2017-5	Health Canada)
• Health Canada Licence Number (Exactly as stored at	
Health Canada Licence Number (Exactly as stored at XX7DZQFXYL-2017-5	
Health Canada Licence Number (Exactly as stored at XX7DZQFXYL-2017-5 Health Canada Business Name (Exact name as at He	

- 2. Wait to receive a notification email generated by system. There can be two possibilities:
 - Request declined: DDLP needs to resubmit an application or contact Vendor Relations (VR) (<u>cannabis.vendor@bcldb.com</u>) for details

ur Site ID Registration	
rom 🔒 noreply@bcldb.com	☆ 🗠 12:46 PM
ddt-ddlp2@protonmail.com	、 、
ø 🖻 … 🔽 🗘	
Your recent request for Site ID: 700301, cannot be completed us	ing the information submitted
Please try again or contact <u>cannabis.vendor@bcldb.com</u> for assi	
Regards	

b. Request approved: DDLP needs to click on the link below or go to the link directly

rom 🔒 noreply@ o ddt-ddlp1@	∮bcldb.com protonmail.com		☆ 🖻 10:48
ø 🖞 …	7 🗅 🖉		\$ \$ =
	You have succ	essfully registered your Account!	
	Your LDB account and a below to activate and log	ssociated Site ID are now enabled and can be activated. Please use the link in.	
	USER INFORMATION	I	
	Activation URL:	BC LDB Application	
	Username:	ddt-ddlp1@protonmail.com	
	Site ID:	700300	
	Regards		
		ons	

3. Once approval has been received, DDLP selects the login to the SFTP site:

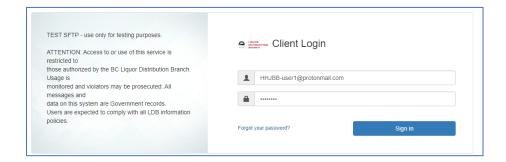
MY LDB ACCOUNT
Login to BC Cannabis Wholesale
Login to Hospitality Product Catalogue
Login to Cannabis Direct Delivery
Login to IAM to Create/Manage Users

4. DDLP logs in to the SFTP site:

TEST SFTP - use only for testing purposes.	
, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Client Login
ATTENTION: Access to or use of this service is restricted to	
those authorized by the BC Liquor Distribution Branch. Usage is monitored and violators may be prosecuted. All	HHJBB-user1@protonmail.com
messages and data on this system are Government records.	······
Users are expected to comply with all LDB information	
policies.	Forgot your password? Sign in

Activating SFTP site as a DDLP who is an existing IAM user – steps to be followed:

- 1. DDLP needs to wait for a system-generated notification. This notification is generated after the LDB's Vendor Relations team confirms the information of the DDLP and then changes it in the system.
- 2. After receiving the notification, DDLP logs in to the SFTP site:

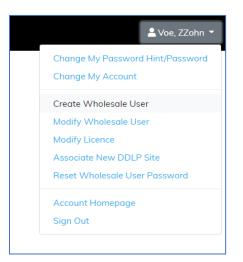


3. Next, the DDLP should see the DD folder:

C 🔄 & Check All 🗄 Davids C Remarks 🖷 New Folder		
Q. Filler	□ Find	
lame	11	Туре
10005	fo	ider
10005	fo	ider -
10015	fo	ider
DD700017	fo	ider

As a DDLP License Admin, to add a new user from the same organization to the SFTP site, follow the steps outlined below:

1. DDLP License Admin will login to the SFTP site and select 'Create Wholesale User':



2. The DDLP License Admin will enter the information of the new user:

Create Wholesale User: 55123348-27de-4e94-b003-9b20f1e	80ccc
User Information	
• First Name	
YYohn	
Middle Initial(s)	
• Last Name	
Noe	
Account Enabled	

- 3. The DDLP License Admin will select one of the following options based on requirements:
 - a. The Licenses column to only allow the new user to access the folder
 - b. Both the Licenses and Admin Licenses columns to allow this user to access the folder and to assign this license to another user.

License Managem	ent
Licences	Admin Licences
🗹 LNW700299	LNW700299
🗹 LNW700993	LNW700993
Other	Other Admin

4. The new user will receive a system-generated notification. This notification is generated after DDLP License Admin sets up this new user in the system:

[2] LDB new account notification – acti	vation required	
■ III JUD-USETZ@protoinmain.com		\$ \$ \$
NEW	LDB ACCOUNT	
	has been created for you! ated. To confirm your account, please click on the URL link below.	
URL: Username:	BC LDB Application HHJBB- user2@protonmail.com	
Thank You, LDB Identity and Access Man:		

5. The DDLP goes to the SFTP site and sets up the password:

	Password Services
Alert: Please change your current password before continuing.	
• = Required	
	Use the form below to change the password for your account. Use the new password next time you log in.
User Information	
	Email HHJBB-user2@protonmail.com
	First Name VYohn
	Middle Initial(s) Last Name Noe
	LUST HOTHE HOE
Password Information	
	Password Lery Weak
	Confirm Password

6. The new user logs in to the SFTP site:

data on this system are Government records. Users are expected to comply with all LDB information policies.	Forgot your password? Sign in	
monitored and violators may be prosecuted. All messages and	A	
those authorized by the BC Liquor Distribution Branch. Usage is	HHJBB-user1@protonmail.com	
ATTENTION: Access to or use of this service is restricted to	Client Login	
TEST SFTP - use only for testing purposes.		

7. The new user should see the DD folder:

C C Check All Delete C Rename		
Q Filter	Find	
Name		Туре
DD700299		folder
DD700993		folder
Showing 1 to 2 of 2 entries		

To add another Vendor Site ID, the DDLP License Admin should follow the steps outlined below:

1. After the DDLP receives the new Vendor Site ID from the Vendor Relations, they can associate this new Vendor Site ID to an existing account:

💄 Voe, ZZohn 👻
Change My Password Hint/Password Change My Account
Create Wholesale User
Modify Wholesale User Modify Licence
Associate New DDLP Site Reset Wholesale User Password
Account Homepage
Sign Out

2. The DDLP must complete the form to provide business information as indicated on the Supplier Registration form as well as the new Vendor Site ID number:

1 Instructions	
To register your existing MY LDB Account for new Cannabis Direct Delivery Program Site ID, which gives you access to the LDB SFTP server for uploading your sales data, please complete the below registration form. Those fields marked with an * are required. The Privacy Policy needs to be accepted in order to register. Allow 2-3 business days to process your registration.	I
Business Information 📀	
Health Canada Licence Number (Exactly as stored at Health Canada)	
XX7TTTFXYL-2017-6	
Health Canada Business Name (Exact name as at Health Canada for this Lice	cence)
Cannabis DDLP Sample ver 3	
• Site ID (Exactly as provided by the BCLDB)	
700993	
Yes, I have read and accept the:	
Privacy Policy	

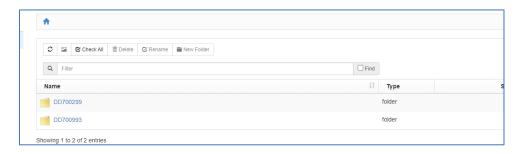
3. The DDLP waits to receive an email notification for approval:

From	① ☆ 臼 10:18 PM ~
ø 🗇 … 🔽 🗘	\$ \$\$ \$
Your recent request for Site ID: 700302, has been approved and will be reflected at your next login	
Regards	
Cannabis Vendor Relations	

4. Once notification of approval has been received, the DDLP logs in to the SFTP site:

TEST SFTP - use only for testing purposes. ATTENTION: Access to or use of this service is restricted to those authorized by the BC Liquor Distribution Branch. Usage is	Client Login
monitored and violators may be prosecuted. All messages and data on this system are Government records. Users are expected to comply with all LDB information policies.	HHJBB-usert@protonmail.com
	Forgot your password? Sign in

5. The DDLP should see the folder for the new Vendor Site ID:



6. A DDLP License Admin may grant other existing users access to this folder. To do this, they select 'Modify Wholesale User':

💄 Voe, ZZohn 👻
Change My Password Hint/Password Change My Account
Create Wholesale User
Modify Wholesale User
Modify Licence
Associate New DDLP Site
Reset Wholesale User Password
Account Homepage
Sign Out

7. The DDLP License Admin selects the user to grant access:

Select * Email Address	* Last Name	* First Name	 City 	* Licence	* Admin Licence
O HHJBB-user1@protonmail.com	Voe	ZZohn	Belcarra	LNW700299 LNW700992 LNW700993	LNW700299 LNW700992 LNW700993
HHJBB-user2@protonmail.com	Noe	YYohn	port coquitlam	LNW700299 LNW700993	LNW700299 LNW700993
			SELECT CANCEL		

8. The DDLP License Admin selects the new Vendor Site ID:

License Management	
Licences	Admin Licences
✓ LNW700299	Z LNW700299
✓ LNW700993	🗹 LNW700993
LNW700992	🗹 LNW700992
Other	Other Admin
* *	* *

9. A user with new access to log in to the SFTP site should see the folder for the new Vendor Site ID as well:

Q Filter	□ Find
Name	↓î Туре
DD700299	folder
DD700992	folder
DD700993	folder

Creating the sales or returns reporting file

Completing the reported sales report

DDLPs are required to use the reported sales template available in the sales and reporting section of the direct delivery supplier website: <u>https://www.bcldbcannabisupdates.com/bcldb-cannabis-direct-delivery</u> when reporting direct delivery sales and returns.

- 1. Download the 'DD Sales Upload Template' from the address above (the file is formatted as an Excel worksheet, file type .xlsx).
- 2. Save the template to your local computer. We recommend prefilling the template that is on your computer with your site ID and location as they will remain the same for all documents that you submit.
- 3. Open a copy of the template from your computer and save it with the name that you will submit it under.
 - *a.* Ensure the file is in Excel format with file type .xlsx only. The file name must be unique and not previously used for a sales or return submission, or it will fail validation. The file name must not have spaces in the name but underscores may be used.
- 4. Fill out all columns for each product with reported sales. Any rows with only some cells populated will result in a validation error so ensure that if you have prefilled some columns (such as Site ID and Location code) that you delete any extra rows which are not filled with a SKU and quantity before uploading.
 - a. One sales file may be used to submit sales across a variety of retailers and orders but separate lines are required for each order.
 - b. Note that there is a maximum line limit of 1,000 lines per file. To avoid technical issues, please submit files of 1,000 lines or less.
 - c. See detailed definitions for the required fields below.

SITE ID	RETAIL CUSTOMER LIC #			DD ORDER DATE	DD SHIP DATE	SKU	QUANTITY	UOM
700017	450010	7205	Demo1	25-Mar-22	27-Mar-22	1026434	20	Each

Report data

Site ID: The 6-digit number provided by the LDB to identify your account and will remain static as long as your vendor information remains the same. This must be the same for each line on the report.

Retail Customer Lic #: The 6-digit License number starting with 45xxxx (as issued by Liquor and Cannabis Regulation Branch) of the retailer who the direct delivered product was sold to. You may submit multiple retailers on one file but separate lines are required for each order.

Location Code: The 4-digit number provided by LDB upon DDLP registration required to process orders and used for reporting and accounting purposes. If you are producing and shipping direct delivery

product from more than one production facility, you will have a unique SITE ID and LOCATION CODE for each. This must be the same for each line on the report.

Vendor Reference – This is an optional freeform field which you may enter to help identify different sales. Your vendor reference must be 6-12 characters long and may contain any combination of alpha numeric characters (upper or lower case). Whatever you choose to enter in this field will show up with that line in the Summary Report.

Previous validation rules applied to vendor reference have been removed as of June 25, 2023. This means Vendor Reference which you include in the files you are uploading **does not** need to be the same for each line on the file and does not need to be unique to this order or file. If you do not wish to utilize it for your tracking purposes it can also be left blank without generating a validation error.

DD Order Date: The date on which the product was ordered by the retailer. It is used to determine the price which should be charged to the retailer and to determine the pricing and charge amount used by LDB systems. (Pricing will be reflected on the remittance invoice). Date format should be DD-MMM-YYYY

DD Ship Date: The date on which you sent the product to the retailer. It must be after or on the order date but not before. Date format should be DD-MMM-YYYY.

SKU: The numerical LDB Stock Keeping Unit (SKU) for the product which is being sold. All direct delivery products must be registered with the LDB before they can be sold and will be assigned a unique LDB SKU. Pricing to the retailer must be at the current LDB wholesale price at the time of the retailer's order for the SKU.

Quantity: The numerical quantity of the number of retail selling units (each) of the product being sold.

UOM: The Unit of Measurement (UOM) will be prefilled in the template to each. Even if you are selling in case quantity to the retailer, the system is still configured to report in each (aka retail selling unit). You must submit your sales reports in a Unit of Measure of Each (which is the number of retail selling units sold).

(Example- if SKU 1234567 is sold at the retail store as a three-pack of pre-rolls and there are 12 of those packs in a case, you would report a quantity of **12**, if you sold the retailer a case).

Filling out the returns file template

DDLP are required to use the reported sales returns template available in the sales and reporting section of the direct delivery supplier website: <u>https://www.bcldbcannabisupdates.com/bcldb-cannabis-direct-delivery</u>

- 1. Download the 'DD_Returns_Upload_Template' from the address above (the file is formatted as an Excel worksheet, file type.xlsx).
- 2. Save the template to your local computer. We recommend prefilling the template that is on your computer with your site ID as it will remain the same for all documents that you submit.

- 3. Open a copy of the template from your computer and save it with the name that you will submit it under for the required reporting period.
 - *a*. Ensure the file is in Excel format with a file type .xlsx only. The file name must be unique and not previously used for a sales or return submission, or it will fail validation. The file name must not have spaces in the name but underscores may be used.
- 4. Complete all columns for each product with returns.

A return file may report returns coming from multiple retailers and relating to multiple original LDB purchase orders (PO)

It will contain the following data:

T		LDB SKU (1xxxxxx)	RETAIL CUSTOMER LIC #	UOM (Each)	QUANTITY (In	PO ORDER DATE	RETURN DATE	REASON	VENDOR REFERENCE (6-12
5	SITE ID		RETAIL COSTONIER LIC #	OOW (Each)	Units)	(DD-MMM-YY)	(DD-MMM-YY)	(From List)	Characters)
Г	700101	10204551	450123	Each	2	15-May-23	10-Jun-23	CNB_DEFECTIVE	Fred_May_15
	700101	10302456	450017	Each	1	25-May-23	09-Jun-23	CNB_DEFECTIVE	Lynn_May_23

Please complete all columns for each product you wish to return. The Vendor Reference field may be left blank, if you choose.

Site ID: The 6-digit number provided by the LDB to identify your account. This will remain static as long as your vendor information remains the same. This must be the same for each line on the report.

SKU – Enter the numerical LDB SKU# associated with the product being returned.

Retail Customer Lic #: The 6-digit License number starting with 45xxxx (as issued by Liquor and Cannabis Regulation Branch) of the retailer who the direct delivered product was sold to. You may submit multiple retailers on one file, but separate lines are required for each order.

UOM – This is prefilled in the template to each (aka retail selling unit). Even if you get a return in case quantity from the retailer the system is still configured to report in each (aka retail selling unit). You must submit your return reports in a Unit of Measure of Each (which is the number of retail selling units returned).

QUANTITY – Enter the numerical quantity being returned in each (aka retail selling units). Quantity cannot exceed the quantity of that SKU on the PO NUM referenced in the next column. (Note: even for returns this needs to be a positive number.)

PO ORDER DATE –The original customer order date which was recorded on the PO line being referenced and as noted on the remittance invoice. The return will be rejected if the transaction date in the return does not match the transaction date in the PO line for that SKU on the stated PO.

Dates in the spreadsheet should be in the format DD-MMM-YY.

RETURN DATE – The date that the product was received back by the DDLP.

REASON – Select a reason from the list of values which will be displayed when you click on the cell. Any return reason not on the list will not be accepted.

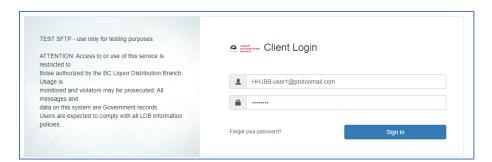
Vendor Reference – This is an optional freeform field which you may enter to help identify different returns. Your vendor reference must be 6-12 characters long and may contain any combination of alpha numeric characters (upper or lower case). Whatever you choose to enter in this field will show up with that line in the Summary Report. You may choose to leave the Vendor Reference field blank.

*Please see the LDB returns policy as specified in your Direct Delivery Supplier Agreement and on the direct delivery supplier webpage: <u>https://www.bcldbcannabisupdates.com/bcldb-cannabis-direct-delivery for obligations related to accepting returns.</u>

Uploading the sales or returns report

To upload and submit a completed sales or returns report, follow the steps outlined below:

1. Login to the SFTP website:



2. Click on 'Add Files' button:



3. Select a file, then click on 'Start Upload' or 'Start' button to upload:

Add Files Add Folder O OStart Upload OCancel OOCiear	Upload Drag & Drop on 🈜 🥭 🌚 🄇	
Retail_Sales_All_Last_Month_CSV-2021_May_LNY2021-06-02_07-00.csv	445.45 KB	Start Cancel

4. The selected file should be marked as uploaded:

	~	_		~)		
	C	P	Check All	Delete	🖸 Rename	New Folder			
	۹	Filte	r				□ Find		
ľ	Nam	е					J†	Туре	
* •	Re	etail_	Sales_All_Las	t_Month_C	SV-2021_Ma	y_LNY2021-06-	02_07-00.csv	file	
*	Re	ətail_	Sales_All_Las	t_Week_C	SV-2021-05-2	2_LNY2021-05-	-25_10-14.csv	file	
×	Re	ətail_	Sales_All_Las	t_Week_C	SV-2021-05-2	2_LNY2021-05-	-26_17-00.csv	file	

Managing Validation Errors

Managing Validation Errors

The reported sales or returns template available on the SFTP website has many of the business rules built into the Excel file itself. Please ensure to use this template as your starting point and follow the instructions provided in the previous sections on completing the sales and returns report. In order to process the reported sales, there are certain validations which the system needs to check. If the submitted file fails any of these validations it will send an email notification to the email on file for your organization within 30 minutes identifying which order and/or order line failed validation and identify the nature of the validation error.

All error messaging will be emailed to the corporate email ID used to set up your PAD agreement. NOTE: This may not be the same email you used when you logged into the SFTP site to submit your order.

Most validation errors can be corrected, and the order resubmitted.

When you re-submit the file, please use the same file name clearly named with your vendor reference and date as the original attempt. (Except if the error is in the file name itself).

As of March 26, 2023 the validations for any reported sales will be included in the notification with the Remittance Summary report. Validations for **returns** will continue to have a separate notification if there are any validation errors.

Validation Error Messages and Corrective Actions

Error Message Type Corrective Action Duplicate file name Sales or Return Change the name of the file to a name which has not yet been used and submitted for any successful order. Future dates not permitted Sales or Return Check the dates and correct and then resubmit the file. Confirm that you have entered the correct location code provided to you at the time of being set up as a Direct Delivery Licensed Producer for all lines of the file. Confirm that you have entered the correct site ID provided to you at the time of being set up as a Direct Delivery Licensed Inconsistent Site ID Returns Confirm that you have entered the correct site ID provided to you at the time of being set up as a Direct Delivery Licensed Producer for all lines of the file. Inconsistent Vendor Sales or Sales or Vendor reference applies to the whole file and needs to be the Reference Returns Sales or Vendor reference applies to the whole file and needs to be the active but is not accepted please contact Direct Delivery support. cannabisreporting@bcldb.com Inactive SKU Sales Validate the SKU. Sales Validate the SKU. Order date listed in the Return file does not match the order date/SKU combination of any line on the PO which is referenced. Check the remittance invoice from the original order to get the correct order date for the line containing that Incorrect Order Date Returns KSU. Insufficient quantity available		Upload File	
Duplicate file nameReturnused and submitted for any successful order.Future dates not permittedSales or ReturnCheck the dates and correct and then resubmit the file.Future dates not permittedConfirm that you have entered the correct location code provided to you at the time of being set up as a Direct Delivery Licensed Producer for all lines of the file.CodeSalesConfirm that you have entered the correct site ID provided to you at the time of being set up as a Direct Delivery Licensed Producer for all lines of the file.Inconsistent Vendor ReferenceSales or ReturnsVendor reference applies to the whole file and needs to be the same for all lines of the order.Inactive SKUSalesVendor reference applies to the whole file and needs to be the same for all lines of the order.Inactive SKUSalesSupport. cannabisreporting@bcldb.comIneligible SKUSalesCheck SKU#, correct and resubmit. If you believe the sku is registered and valid, inquire to cannabis.vendor@bcldb.com to validate the SKU.Incorrect Order DateReturnsCheck the quantity of the SKU ordered by the listed retailer on the order date and ensure that this return (as well as any previous returns against the same SKU/Retailer/date) are within the available quantity.Invalid Data format for" <column>Sales or ReturnsPlease fill out the report using the template provided by the LDB Save the file as an Excel document then resubmit as an Excel Invalid Data format Sales orInvalid Data format for" <column>Sales or Sales or Sales or Sales or Sales orSales or column>Please fill ou</column></column>	Error Message	Туре	Corrective Action
Duplicate file nameReturnused and submitted for any successful order.Future dates not permittedSales or ReturnCheck the dates and correct and then resubmit the file.Future dates not permittedConfirm that you have entered the correct location code provided to you at the time of being set up as a Direct Delivery Licensed Producer for all lines of the file.CodeSalesConfirm that you have entered the correct site ID provided to you at the time of being set up as a Direct Delivery Licensed Producer for all lines of the file.Inconsistent Vendor ReferenceSales or ReturnsVendor reference applies to the whole file and needs to be the same for all lines of the order.Inactive SKUSalesVendor reference applies to the whole file and needs to be the same for all lines of the order.Inactive SKUSalesSupport. cannabisreporting@bcldb.comIncorrect Order DateReturnsCheck SKU#, correct and resubmit, if you believe the sku is registered and valid, inquire to cannabis.vendor@bcldb.com to validate the SKU.Incorrect Order DateReturnsSKUInsufficient quantity available to returnCheck the quantity of the SKU ordered by the listed retailer on the available quantity.Invalid Data format for" <column>Sales or ReturnsSales or invalid Data formatSales or ReturnsSales or coder date file and ensure that this return (as well as any previous returns against the same SKU/Retailer/date) are within the available quantity.Invalid Data format for" <column>Sales or Sales or Sales orSales or column><td< th=""><th></th><th></th><th></th></td<></column></column>			
Future dates not permitted Sales or Return Check the dates and correct and then resubmit the file. Inconsistent Location Confirm that you have entered the correct location code provided to you at the time of being set up as a Direct Delivery Licensed Producer for all lines of the file. Code Sales or Sales or Confirm that you have entered the correct site ID provided to you at the time of being set up as a Direct Delivery Licensed Producer for all lines of the file. Inconsistent Vendor Reference Sales or Returns Vendor reference applies to the whole file and needs to be the same for all lines of the order. Inactive SKU Sales sales Sales Vendor reference applies to the whole file and needs to be the same for all lines of the order. Inactive SKU Sales Sales Check SKU#, correct and resubmit. If it is correct and should be active but is not accepted please contact Direct Delivery support. cannabisreporting@bcldb.com Ineligible SKU Sales Check SKU#, correct and resubmit, if you believe the sku is registered and valid, inquire to cannabis.vendor@bcldb.com to validate the SKU. Incorrect Order Date Returns SKU. Support. Check the remittance invoice from the original order to get the correct order date for the line containing that SKU. Incorrect Order Date Returns SkU. Insufficient quantity available to return Returns Please fill out the report using the template		Sales or	
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	Invalid Quantity	Sales	non-zero, values.

		Ensure that you are using the template provided by the LDB. Only valid return reasons will be available to select from
Invalid Reason	Returns	dropdown list in the template.
Invalid Site ID	Sales or Returns	Confirm that you have entered the correct site ID and location code provided to you at the time of being set up as a Direct Delivery Licensed Producer.
Invalid UOM	Sales	Ensure that you are using the template provided by the LDB. " Each " (aka retail selling unit) should be the only value permitted in the UOM field.
Missing Value for <column></column>	Sales or Return	Ensure that any rows of the spreadsheet which have data have all cells filled out. Delete any rows that have partial data but are not required.
PO Ref is not from reporting DDLP	Returns	The PO reference in the returns report is not from a previously submitted sales report. Please check and correct the PO reference and resubmit.
Reference is too Long	Sales or Returns	Resubmit with a shorter vendor reference (up to 12 characters) to allow the reference to fit on the Summary report. Remember to change the filename to reflect the new corrected reference on resubmission.
Ship Date must not be before Order Date	Sales	Check and correct the dates and then resubmit the file.
Site ID/Location Code do not match	Sales	Confirm that you have entered the correct site ID and location code provided to you at the time of being set up as a Direct Delivery Licensed Producer.
SKU not recognized	Sales	Check and correct the SKU and resubmit (with a new filename).
This SKU does not belong to you	Sales	Check and correct the SKU and resubmit. Only SKUs registered and activated for direct delivery can have reported sales.
No match to the SKU/Retailer/Order Date	Returns	Ensure that the SKU, Order Date and Retailer listed on the return file are correct and were ordered by that retailer on that day as per previously reported sales.

If you have any questions, please contact LDB Direct Delivery Support at <u>cannabisreporting@bcldb.com</u> or call at 1-604-252-7564 during business hours (Monday to Friday, 8:00 a.m. to 4:00 p.m.).

System Errors

In the event that the whole file cannot be processed due an internal error at LDB end you would receive a notification of the system error:

System Error on Direct Delivery File Submission

This notification will be informational and does not require any action on your part unless you are specifically contacted by LDB Support. The message will read like this:

"This is an auto-generated email to notify you that there were validation errors identified in the file referenced below which was submitted for processing at 2022/04/30 00:25. We are currently unable to complete processing of the submission but are working on it. No remittance invoice or credit memo for this submission can be generated at this time.

The issue is being addressed by our internal LDB support team and there are currently **no actions** required by you.

Do not resubmit your file unless instructed to do so by LDB Direct Delivery Support.

If you have any questions or have not received your remittance invoice within two business days, please contact LDB Direct Delivery Support at <u>cannabisreporting@bcldb.com</u> or call at 1-604-252-7564 during business hours (Monday to Friday, 8:00 a.m. to 4:00 p.m.) and our support team would be happy to guide you through the correction process for your particular error.

Error correction and file resubmission

If you identify that an error has been made on your report after it has been processed, please contact LDB Direct Delivery Support at <u>cannabisreporting@bcldb.com</u> or call at 1-604-252-7564 during business hours (Monday to Friday, 8:00 a.m. to 4:00 p.m.) and our support team would be happy to guide you through the correction process for your particular error.

Understanding the Remittance Summary Report and Upload Error Validation Notification

Remittance Summary Report:

When a sales report has been successfully generated, you should receive an email with the remittance summary report, sent to the email address which you have listed on file with us.

If there are no validations errors in the submitted file the email will look like this:

Subject Reported Sales Summary - AAA CANNABIS ENTERPRISES INC. 700017 25-JAN-2023 - File T440_Sales_2.xlsx

From: cannabisreporting@bcldb.com <cannabisreporting@bcldb.com> Sent: January 25, <u>2023</u> 10:01 AM To: AAA_Can@umail.com Subject: Reported Sales Summary - AAA CANNABIS ENTERPRISES INC. 700017 25-JAN-2023 - File T440_Sales_2.xlsx

Attachments: Cannabis Direct Delivery Remittance Summary Report for file T440_Sales_2.xlsx

The attachment contains the purchase details for the sales of products reported in your recent email. Please use this invoice for reconciliation purposes.

Note: The amounts from the subtotals of this report will be reflected on your PAD Settlement Notification. If you have concerns or questions, please contact Cannabis Direct Delivery Support at <u>cannabisreporting@bcldb.com</u> or phone 1-604-252-7564 (during business hours) and reference the file name.

Report Date: 25-JAN-2023 Store#: 7205 Vendor Name: AAA CANNABIS ENTERPRISES INC. Site ID: 700017 File Name: T440_Sales_2.xlsx Report Total: 1,998.01

BC Liquor Distribution Branch

The email will also contain an attachment with the detailed Remittance Summary report.

LDB_Cannabis_Remittance_Summary_Report_700017_230125.xls .xls File

Validation Error and Remittance Summary: (When there are both on your file submission)

If there are any validation errors for any lines in the file of reported sales the email will look like this:

Subject: Validation Error and Sales Summary - AAA CANNABIS ENTERPRISES INC. 700017 25-JAN-2023 - File T440_Sales_1.xlsx

Sent: January 25, <u>2023</u> 9:26 AM To: AAA_Can@umail.com Subject: Validation Error and Sales Summary - AAA CANNABIS ENTERPRISES INC. 700017 25-JAN-2023 - File T440_Sales_1.xlsx

Attachments: Cannabis Direct Delivery Remittance Summary Report for file T440_Sales_1.xlsx

The attachment contains the purchase details for the sales of products reported in your recent email. Please use this invoice for reconciliation purposes.

It also contains a record of lines which could not be processed due to validation errors.

	CUSTOMER LIC			DD ORDER DATE	DD SHIP DATE	SKU	QUANTITY	UOM	Validation Error Reason
700017	450011	7205	T440-001	08-JAN-23	16-JAN- 23	01060047	50	Each	Inconsistent reference
700017	450008	7205	T428-001	01-JAN-23	15-JAN- 23	01023605	10	Each	Vendor Reference has already been used
700017	450008	7205	T440-001	05-JAN-23	15-JAN- 23	01060033	100	Each	Inconsistent reference
700017	450004	7205	T428-001	05-JAN-23	15-JAN- 23	01010487	80	Each	Vendor Reference has already been used

Lines with Validation Errors

For these lines please make the appropriate changes to the lines identified and re-submit with a new vendor reference and file name.

Note: The amounts from the subtotals of this report will be reflected on your PAD Settlement Notification. If you have concerns or questions, please contact Cannabis Direct Delivery Support at <u>cannabisreporting@bcldb.com</u> or phone 1-604-252-7564 (during business hours) and reference the file name.

Report Date: 25-JAN-2023 Store#: 7205 Vendor Name: AURORA CANNABIS ENTERPRISES INC. Site ID: 700017 File Name: T440_Sales_1.xlsx Report Total: 0.00

BC Liquor Distribution Branch

Remittance Summary Report Overview

The Remittance Summary Report looks like this:

LIQUOR DISTRIBUTION BRANCH				Canna	abis Direct De	livery Remi	ttance Summ	ary Report			1		
Vendor:	PIR Cannibas				Report Date:	26-SEP-2022							
Vendor No: 1	126843				LDB GST#:	124542945							
Site Id: 7	700201												
Contact: I	Bob Barker												
Phone# 5	555-989-1111												1
Email:	user@PIRCann.o	com											
Processed Or	der Lines										1		
LDB SKU	Retailer	Order Date	Ship Date	Qty (units)	Vendor Reference	LDB PO Ref:	PO Cost Price	Extended Cost	LDB AR Invoice#:	Wholesale Price	Extended WS Price	Rem. Invoice # :	Net Remittand e excl. Tax
													and fee
01043587	450026	27-Aug-2022	06-Sep-2022	24		50011453		\$574.32	80000210	\$27.52		70000210	
01046531	450026	27-Aug-2022	06-Sep-2022	96	BC1025	50011453	\$23.25	\$2,232.00	80000210	\$26.74	\$2,567.04	70000210	\$335.04
01049899	450026	27-Aug-2022	06-Sep-2022	12	BC1025	50011453	\$31.30	\$375.60	80000210	\$36.00	\$432.00	70000210	\$56.40
01050293	450026	27-Aug-2022	06-Sep-2022	36	BC1025	50011453	\$10.00	\$360.00	80000210	\$11.50	\$414.00	70000210	\$54.00
01050541	450026	27-Aug-2022	06-Sep-2022	24	BC1025	50011453	\$24.20	\$580.80	80000210	\$27.83	\$667.92	70000210	\$87.12
01046614	450026	01-Sep-2022	08-Sep-2022	120	BC1056	50011454	\$10.50	\$1,260.00	80000211	\$12.08	\$1,449.60	70000211	\$189.60
01050541	450026	01-Sep-2022	08-Sep-2022	120	BC1056	50011454	\$24.20	\$2,904.00	80000211	\$27.83	\$3,339.60	70000211	\$435.60
01043587	450417	27-Aug-2022	01-Sep-2022	48	BC1103	50011476	\$23.93	\$1,148.64	80000225	\$27.52	\$1,320.96	70000225	\$172.32
01046531	450417	27-Aug-2022	01-Sep-2022	48	BC1103	50011476	\$23.25	\$1,116.00	80000225	\$26.74	\$1,283.52	70000225	\$167.52
	450417	30-Aug-2022	01-Sep-2022	60	BC1103	50011477	\$25.00	\$1,500.00	80000226	\$28.75	\$1,725.00	70000228	\$225.00
01050285	450417												

Subtotal by Retailer

Retailer	Order	Remittance	Subtotal WS	GST Due	Cont Deposit	Extended	GST Paid	Net	Sub Total by
Ketaller	Date	Invoice	Price	GST Due	Due	Cost	GST Falu	Remittance	Retailer
450026	27-Aug-2022	70000210	\$4,741.44	\$237.07	\$0.00	\$4,122.72	\$200.00	\$655.79	
	01-Sep-2022	70000211	\$4,789.20	\$239.46	\$0.00	\$4,164.00	\$200.00	\$664.66	
									\$1,320.45
450417	27-Aug-2022	70000225	\$2,604.48	\$130.22	\$0.00	\$2,264.64	\$100.00	\$370.06	
	30-Aug-2022	70000228	\$1,725.00	\$86.25	\$0.00	\$1,500.00	\$75.00	\$236.25	
									\$606.31
Total			\$13,860.12	\$455.93	\$0.00	\$12,051.36	\$375.00	\$1,926.77	

Net Remittance Amounts will be included to your next PAD payment for reported sales

The Following Submitted Lines Contained Validation Errors*

	SITE ID	RETAIL CUSTOMER LIC #	LOCATION	VENDOR		DD SHIP DATE	SKU	QUANTITY	UOM	Validation Error Reason
ĺ	700333	450191	7277	WHS1005	5-Sep-22	8-Sep-22	1050293	36	Each	Invalid SKU
	700333	450026	7277	WHS1005	8-Sep-22	8-Sep-22	1046531	12	Each	Ineffective Order Date

*For validation errors please make the appropriate changes to the lines identified and re-submit with a new vendor reference and file name.

It contains 4 sections

Header Section

This contains information about the file which you submitted including, identifying you as the vendor, your site ID and contact information, The Date on which this was processed, the vendor reference (which needs to be common to all lines of the file) and filename.

LIQUOR DISTRIBUTION BRANCH	Cannabis Direct Delivery Remittance Summary Report
Vendor: PIR Cannibas	Report Date: 26-SEP-2022
Vendor No: 126843	LDB GST#: 124542945
Site Id: 700201	File Name: WHS1005_2022_09_26.xlsx
Contact: Bob Barker	
Phone# 555-989-1111	
Email: <u>user@PIRCann.com</u>	

Processed Order Lines

This is the detailed information about all lines of your submitted file which passed validation and were successfully processed.

Processed Or	der Lines												
LDB SKU	Retailer	Order Date	Ship Date	Qty (units)	Vendor Reference	LDB PO Ref:	PO Cost Price	Extended Cost	LDB AR Invoice#:	Wholesale Price	Extended WS Price	Rem Invoice # ·	Net Remittanc e excl. Tax and fees
01043587	450026	27-Aug-2022	06-Sep-2022	24	BC1025	50011453	\$23.93	\$574.32	80000210	\$27.52	\$660.48	70000210	\$86.16
01046531	450026	27-Aug-2022	06-Sep-2022	96	BC1025	50011453	\$23.25	\$2,232.00	80000210	\$26.74	\$2,567.04	70000210	\$335.04
01049899	450026	27-Aug-2022	06-Sep-2022	12	BC1025	50011453	\$31.30	\$375.60	80000210	\$36.00	\$432.00	70000210	\$56.40
01050293	450026	27-Aug-2022	06-Sep-2022	36	BC1025	50011453	\$10.00	\$360.00	80000210	\$11.50	\$414.00	70000210	\$54.00
01050541	450026	27-Aug-2022	06-Sep-2022	24	BC1025	50011453	\$24.20	\$580.80	80000210	\$27.83	\$667.92	70000210	\$87.12
01046614	450026	01-Sep-2022	08-Sep-2022	120	BC1056	50011454	\$10.50	\$1,260.00	80000211	\$12.08	\$1,449.60	70000211	\$189.60
01050541	450026	01-Sep-2022	08-Sep-2022	120	BC1056	50011454	\$24.20	\$2,904.00	80000211	\$27.83	\$3,339.60	70000211	\$435.60
01043587	450417	27-Aug-2022	01-Sep-2022	48	BC1103	50011476	\$23.93	\$1,148.64	80000225	\$27.52	\$1,320.96	70000225	\$172.32
01046531	450417	27-Aug-2022	01-Sep-2022	48	BC1103	50011476	\$23.25	\$1,116.00	80000225	\$26.74	\$1,283.52	70000225	\$167.52
01050285	450417	30-Aug-2022	01-Sep-2022	60	BC1103	50011477	\$25.00	\$1,500.00	80000226	\$28.75	\$1,725.00	70000228	\$225.00
Total								\$12,051.36			\$13,860.12		\$1,808.76

In shows details of what you submitted including SKU, Qty, Retailer, Order/Ship Date and vendor reference from each line.

This detail is enhanced with the details from our systems of PO, Invoice and Remittance Invoice #, Cost and Wholesale prices for the listed product as of the order date given and the net remittance (before taxes and fees) for each line.

Subtotal by Retailer

Sub Total I	Net	GST Paid	Extended	Cont Deposit	GST Due	Subtotal WS Price	Remittance	Order	Retailer
Retail	Remittance	GST Palu	Cost	Due	GST Due	Subtotal WS Price	Invoice	Date	Retailer
	\$259.17	\$123.96	\$2,479.17			\$2,862.30	70000723	04-Jan-2022	450004
	\$59.08	\$29.72	\$594.40			\$683.20	70000724	05-Jan-2022	
\$318.2									
	\$402.69	\$124.39	\$2,487.84		\$143.57	\$2,871.35	70000725	01-Jan-2022	450008
\$402.6									
	\$172.41	\$53.13	\$1,062.50		\$61.34	\$1,226.70	70000726	06-Jan-2022	450011
\$172.4									
	\$893.35	\$321.91	\$6,438.16		\$194.23	\$7,430.05			Total

Net Remittance Amounts will be included to your next PAD payment for reported sales

This takes the raw data from the Processed order lines and summarizes and subtotals them by retailer for your records. It also adds the tax and container deposit (if any) details for the section.

The net remittance amounts shown in this subtotal section will also be reflected in your PAD notification by Remittance Invoice# when the payment file is generated.

Validation Errors

This shows any lines which were submitted in the file but were not processed because they contained validation errors.

The Following Submitted Lines Contained Validation Errors*

	RETAIL	LOCATION	VENDOR									
SITE ID	CUSTOMER LIC #	CODE	REFERENCE	DD ORDER DATE	DD SHIP DATE	SKU	QUANTITY	UOM	Validation Error Reason			
700017	450011	7205	T428-001	08-JAN-22	15-JAN-22	1090020	50	Each	Unable to get unit price, please verify order date			
700017	450008	7205	T428-001	02-JAN-22	15-JAN-22	1090009	75	Each	Unable to get unit price, please verify order date			
*For validatio	or validation errors please make the appropriate changes to the lines identified and re-submit with a new vendor reference and file name											

*For validation errors please make the appropriate changes to the lines identified and re-submit with a new vendor reference and file name.

This shows exactly what data you submitted for these lines and adds a column which describes the reason for the validation error for that line. This will also be shown in the text of the email notification. When resubmitting corrected data please remember to:

- Use a new filename for the resubmission
- Only resubmit lines which contained validation errors. Do not resubmit any order lines which are present in the Processed Order Lines section of this summary.

Understanding the Return Summary Report and Upload Error Validation Notification

When a returns report has been successfully processed, you should receive an email with the Returns Summary to the email address which you have listed on file with us.

Returns Summary: (When all lines on the submitted file are accepted and processed.)

The email text will look like this: **Subject:** Return Summary - 700017 AAA CANNABIS INC. 09-MAY-2023 - File DD700017-CNBCI-919-1.xlsx

Attachments: LDB Cannabis Return Summary Report

This is an auto-generated email. Please do not reply to this email.

The attachment contains the details of returns of products reported in your recent returns file upload. Please use this Summary Report for reconciliation purposes.

Note: The amounts as shown in the subtotals will be reflected on your next PAD Settlement Notification once the remittance amount for report sales >= the total refund listed below. If you have concerns or questions, please contact Cannabis Direct Delivery Support at <u>cannabisreporting@bcldb.com</u> or phone 1-604-252-7564 (during business hours) and reference the attached file name.

Report Date: 09-MAY-2023 File Name: DD700017-CNBCI-919-1.xlsx Vendor Name: **AAA CANNABIS INC.** Site ID: 700017 Credit Total: -22.76

The email will also contain an attachment with the detailed Return report.

≤ =	

LDB_Cannabis_Return_Summary_Report_700017_230509.xls 78 KB

Validation Error and Returns Summary: (If there are both on your file submission)

If there are any validation errors for any lines in the file of reported sales the email will look like this:

Validation Error(s) and Return Summary - 700017 AAA CANNABIS INC. 12-JUN-2023 - File DD700017-Beverage Return2.xlsx



Note: The amounts as shown in the subtotals will be reflected on your next PAD Settlement Notification once the remittance amount for report sales >= the total refund listed below.

Note: The amounts as shown in the subtotals will be reflected on your next PAD Settlement Notification once the remittance amount for report sales >= the total refund listed below. If you have concerns or questions, please contact Cannabis Direct Delivery Support at <u>cannabisreporting@bcldb.com</u> or phone 1-604-252-7564 (during business hours) and reference the attached file name.

Report Date: 12-JUN-2023 File Name: DD700017-Beverage Return2.xlsx Vendor Name: AURORA CANNABIS ENTERPRISES INC. Site ID: 700017 Credit Total: -7.41

BC Liquor Distribution Branch

Here is a sample of the Returns Summary Report.

Site Id: Site Id: Contact: Phane# Email:	700201 Bob Barker 555-989-1111 user@PIRCa	n.com				ĹDВ	26-SEP- 124542945 WHS1005_F	Ret.xlsx						
^D rocesse LDB \$KU	ed Return L Retailer	ines PO Order Date	Return Date	Return Reason Code	Qty (units)	Vendor Reference	LDB PO Ref:	Rem. Invoice # :	PO Cost Price	Extended Cost	LDB AR Credit #:	Wholesal e Price	Extended WS Price	Remitt ance ercl.
01043587	450026	27-Aug- 2022	06-Sep- 2022	CNB_DAM AGED	24	Sept_Ret_45 0026_a	50011453	70000210	\$23.93	\$574.32	80000210	\$27.52	\$660.48	-\$86.16
01046531	450026	27-Aug- 2022	06-Sep- 2022	CNB_DAM AGED	96	Sept_Ret_45 0026_a	50011453	70000210	\$23.25	\$2,232.00	80000210	\$26.74	\$2,567.04	-\$335.04
01049899	450026	27-Aug- 2022	06-Sep- 2022	CNB_DAM AGED	12	Same Dat 45	50011453	70000210	\$31.30	\$375.60	80000210	\$36.00	\$432.00	-\$56.40
01050293	450026	27-Aug- 2022	06-Sep- 2022	CNB_REC ALL	36	Sent Dat 45	50011453	70000210	\$10.00	\$360.00	80000210	\$11.50	\$414.00	-\$54.00
01050541	450026	27-Aug- 2022	06-Sep- 2022		24	Sept_Ret_45 0026_b	50011453	70000210	\$24.20	\$580.80	80000210	\$27.83	\$667.92	-\$87.12
01046614	450026	01-Sep- 2022	08-Sep- 2022	CNB_REC ALL	120	Sept_Ret_45 0026_b	50011454	70000211	\$10.50	\$1,260.00	80000211	\$12.08	\$1,449.60	-\$189.60
01050541	450026	01-Sep- 2022	08-Sep- 2022	CNB_REC ALL	120	Sept_Ret_45 0026_b	50011454	70000211	\$24.20	\$2,904.00	80000211	\$27.83	\$3,339.60	-\$435.60
01043587	450417	27-Aug- 2022	01-Sep- 2022		48	Samt Dat 45	50011476	70000225	\$23.93	\$1,148.64	80000225	\$27.52	\$1,320.96	-\$172.32
01046531	450417	27-Aug- 2022	01-Sep- 2022	CNB_ERR OR	48	Sept_Ret_45 0417	50011476	70000225	\$23.25	\$1,116.00	80000225	\$26.74	\$1,283.52	-\$167.52
01050285	450417	30-Aug- 2022	01-Sep- 2022	CNB_DAM AGED	60	Sept_Ret_45 0417	50011477	70000228	\$25.00	\$1,500.00	80000226	\$28.75	\$1,725.00	-\$225.00
Total		2022	2022	naco		041				*****			\$13,860.12	****
Subtotal	by Retailer													
Retailer	Order Date	LDB PO Ref:	Return Date	Remittan Ce	Septotal WS	GST Due	Deposit	Extended Cost	GST Paid	net Remittan	Sub Local by			
450026	27-Aug-2022	50011453	uo-sep-	70000210	\$4,741.44	\$237.07	\$0.00	\$4,122.72	\$200.00	-\$655.79	B • 3			
	01-Sep-2022	50011454	0 03863 2	70000211	\$4,789.20	\$239.46	\$0.00	\$4,164.00	\$200.00	-\$664.66				
			UI-Sep-								-\$1,320.45			
450417	27-Aug-2022	50011476	01-3682-	70000225	\$2,604.48	\$130.22	\$0.00	\$2,264.64	\$100.00	-\$370.06				
	30-Aug-2022	50011476	2022	70000228	\$1,725.00	\$86.25	\$0.00	\$1,500.00	\$75.00	-\$236.25	*5.05.04			
Total					*****	\$455.93	t0 00	\$12,051.36	¢375.00	*****	-\$606.31	l		
	e Amounts will b	e included to a	our next PAD	payment for r			\$0.00	412,031.30	\$015.00					
				, ,,										
ines wi	h Validatio	RETAIL			PO			YENDOR					1	
		CUSTOM		QUANTI	ORDER	RETURN DATE		REFEREN						
SITE ID	LDB SKU	ER LIC #	UOM	TY	DATE	DATE	REASON	CE	Validation	Error Rea	50 8			
700333	1050293	450191	Each	36	5-Sep-22	06-Sep-2022	OR CNB_DAM		No PO match	to submitted	SKU, Retailer,	Order Date		

It contains 4 sections

Header Section

This contains information about the file which you submitted including, identifying you as the vendor, your site ID and contact information, The Date on which this was processed and the filename.

	Cannabis Direct Delivery Return Summary Report
Vendor: PIR Cannibas	Report Date: 26-SEP-2022
Vendor No: 126843	LDB GST#: 124542945
Site Id: 700201	File Name: WHS1005_Ret.xlsx
Contact: Bob Barker	
Phone# 555-989-1111	
Email: <u>user@PIRCann.com</u>	

Processed Order Lines

This is the detailed information about all lines of your submitted file which passed validation and were successfully processed.

rocessed Ke	cum Lines													
LDB SKU	Retailer	PO Order Date	Return Date	Return Reason Code	Qty (units)	Vendor Reference	LDB PO Ref:	Rem. Invoice # :	PO Cost Price	Extended Cost	LDB AR Credit #:	Wholesale Price	Extended WS Price	Net Remittanc e excl. Tax and fees
01043587	450026	27-Aug-2022	06-Sep-2022	CNB_DAMAG ED	24	Sept_Ret_4500 26_a	50011453	70000210	\$23.93	\$574.32	80000210	\$27.52	\$660.48	-\$86.16
01046531	450026	27-Aug-2022	06-Sep-2022	CNB_DAMAG ED	96	Sept_Ret_4500 26_a	50011453	70000210	\$23.25	\$2,232.00	80000210	\$26.74	\$2,567.04	-\$335.04
01049899	450026	27-Aug-2022	06-Sep-2022	CNB_DAMAG ED	12	Sept_Ret_4500 26_a	50011453	70000210	\$31.30	\$375.60	80000210	\$36.00	\$432.00	-\$56.40
01050293	450026	27-Aug-2022	06-Sep-2022	CNB_RECALL	36	Sept_Ret_4500 26_b	50011453	70000210	\$10.00	\$360.00	80000210	\$11.50	\$414.00	-\$54.00
01050541	450026	27-Aug-2022	06-Sep-2022	CNB_ERROR CORRECTION	24	Sept_Ret_4500 26_b	50011453	70000210	\$24.20	\$580.80	80000210	\$27.83	\$667.92	-\$87.12
01046614	450026	01-Sep-2022	08-Sep-2022	CNB_RECALL	120	Sept_Ret_4500 26_b	50011454	70000211	\$10.50	\$1,260.00	80000211	\$12.08	\$1,449.60	-\$189.60
01050541	450026	01-Sep-2022	08-Sep-2022	CNB_RECALL	120	Sept_Ret_4500 26_b	50011454	70000211	\$24.20	\$2,904.00	80000211	\$27.83	\$3,339.60	-\$435.60
01043587	450417	27-Aug-2022	01-Sep-2022	CNB_ERROR CORRECTION	48	Sept_Ret_4504 17	50011476	70000225	\$23.93	\$1,148.64	80000225	\$27.52	\$1,320.96	-\$172.32
01046531	450417	27-Aug-2022	01-Sep-2022	CNB_ERROR CORRECTION	48	Sept_Ret_4504 17	50011476	70000225	\$23.25	\$1,116.00	80000225	\$26.74	\$1,283.52	-\$167.52
01050285	450417	30-Aug-2022	01-Sep-2022	CNB_DAMAG ED	60	Sept_Ret_4504 17	50011477	70000228	\$25.00	\$1,500.00	80000226	\$28.75	\$1,725.00	-\$225.00
Total										\$12,051.36			\$13,860.12	-\$1,808.76

Processed Return Lines

It shows details of what you submitted including SKU, Qty, Retailer, Order/Return Date, Return Reason and Vendor Reference from each line.

This detail is enhanced with the details from our systems of PO, Invoice and Remittance Invoice #, Cost and Wholesale prices for the listed product as of the order date given and the net remittance (before taxes and fees) for each line.

Subtotal by Retailer

btotal by Retailer													
Retailer	Order	LDB PO Ref:	Return Date	Remittance	Subtotal	GST Due	Cont Deposit	Extended Cost	GST Paid	Net	Sub Total		
	Date	LDD I O Men	neturi bute	Invoice	WS Price	Due		00111010	Remittance	Retai			
450026	27-Aug-2022	50011453	06-Sep-2022	70000210	\$4,741.44	\$237.07	\$0.00	\$4,122.72	\$200.00	-\$655.79			
	01-Sep-2022	50011454	08-Sep-2022	70000211	\$4,789.20	\$239.46	\$0.00	\$4,164.00	\$200.00	-\$664.66			
											-\$1,320.		
450417	27-Aug-2022	50011476	01-Sep-2022	70000225	\$2,604.48	\$130.22	\$0.00	\$2,264.64	\$100.00	-\$370.06			
	30-Aug-2022	50011476	01-Sep-2022	70000228	\$1,725.00	\$86.25	\$0.00	\$1,500.00	\$75.00	-\$236.25			
											-\$606.		
Total					\$13,860.12	\$455.93	\$0.00	\$12,051.36	\$375.00	-\$1,926.77			

Net Remittance Amounts will be included to your next PAD payment for reported sales and returns

This takes the raw data from the processed order lines and summarizes and subtotals them by retailer for your records. It also adds the tax and container deposit (if any) details for the section.

Validation Errors

This shows any lines which were submitted in the file but were not processed because they contained validation errors.

Lines With	Validation	Errors

		RETAIL							
		CUSTOMER			PO ORDER	RETURN DATE		VENDOR	
SITE ID	LDB SKU	LIC #	UOM	QUANTITY	DATE		REASON	REFERENCE	Validation Error Reason
						06-Sep-2022	CNB_ERROR		
700333	1050293	450191	Each	36	5-Sep-22	06-Sep-2022	CORRECTION	WHS1005	No PO match to submitted SKU, Retailer, Order Date
							CNB_DAMAG		
700333	1046531	450026	Each	12	8-Sep-22	06-Sep-2022	ED	WHS1055	Duplicate Filename
*For validati	on errors pleas	a make the s	nonropriate c	hanges to th	o linos ido	ntified and re-	submit with	a now file na	mo

*For validation errors please make the appropriate changes to the lines identified and re-submit with a new file name.

This shows exactly what data you submitted for these lines and adds a column which describes the reason for the validation error for that line. This will also be shown in the text of the email notification. When resubmitting corrected data please remember to:

- Use a new filename for the resubmission.
- Only resubmit lines which contained validation errors. Do not resubmit any order lines which are present in the Processed Order Lines section of this summary.

Understanding PAD notification

The LDB accounts receivable (AR) department will run the PAD ("Pre-Approved Debit") process for Cannabis direct delivery in our financial system on each business day. When this happens, it will look for any 'unapplied' invoices or credit memos for the DDLP. If it finds any it will calculate the net receivable amount and if that is a positive value, it will proceed to generate a remittance request for that amount which will withdraw said funds from the authorized bank account in your PAD agreement.

Please note: If the credits on your account are greater than the invoices, then no file will be generated until the sum of all outstanding invoices is greater than credits. Until that time, the credit will remain on your account as 'unapplied'.

When a PAD remittance request is generated, it will also send a notification email to you at least one business day before the funds are withdrawn from your account to ensure that your account has sufficient funds to clear the payment.

The subject of the email will follow the format below:

119189 DUAL CANNABIS INC PAD Settlement Notification for Direct Delivery Sales 16-Mar-2022

(Note: The date on the subject line is the earliest date when the funds will be remitted from your bank account so this email would have been sent on March 15)

The message will say:

"This is an auto-generated email. Please do not reply to this email.

Thank you for your report of Direct Delivery Sales.

The remittance amount related to your recent direct delivery transactions will be withdrawn from your bank account as per the Pre-Authorized Debit agreement on the withdrawal date below. Attached are the PAD settlement notification with the breakdown of orders included into this payment and remittance invoices with the details of charges.

Direct Delivery Licenced Producer: DUAL CANNABIS INC Notification Date: 15-Mar-2022 Withdrawal Amount: \$ 442.73 Withdrawal Date: 16-Mar-2022

There will be a pdf attachment on the email.



The attachment will give a breakdown of all the invoices and credit memos that were applied to the payment.

Here is an example:

To: DUAL CANNABIS INC

PAD Date: 16-Mar-2022

2 Someplace Road, Calgary, AB.

RE: PAD Settlement Notification

Please see the below breakdown of the Pre-Authorized Settlement amount to be withdrawn from your bank account on 16-Mar-2022.

Description of Charge:

Invoice No.	Invoice Date	Customer	Invoice
			Amount
10000022	28-Feb-2022	450008 White Machine 5000 Inc.	(\$6.57)
10000024	15-Mar-2022	450008 White Machine 5000 Inc.	(\$26.26)
70000159	14-Mar-2022	450008 White Machine 5000 Inc.	\$20.02
70000160	14-Mar-2022	450008 White Machine 5000 Inc.	\$160.07
70000163	15-Mar-2022	450711 Zaga Enterprises	\$295.47
		Total Withdrawal Amount:	\$442.73

Please ensure the funds are available for withdrawal on 16-Mar-2022. Any payment dishonoured by the financial institution will result in a dishonored banking instrument service fee, as prescribed by the <u>Minister of Finance.</u>

The table elements are as follows:

Invoice no. – The LDB invoice or credit memo associated with a particular sale or returns report which you filed.

Invoice date – The date on which the sales or return report was filed.

Customer – This is the retailer that you sold the product to. If you are selling product to multiple retailers you need to report them each separately, but the PAD will pull them all together into one payment.

Invoice amount – This is a positive number for invoices and a negative number for a credit memo.

Total withdrawal amount – This is the sum of all the invoice amounts minus the credits that equals the amount which will be withdrawn from your bank account.

Understanding the monthly statement of account

After each calendar month, you will receive a Monthly Statement of Account. This is intended to be a record of all the financial transactions that you had with the LDB related to your direct delivery line of business.

You will receive an email sent to your email address on file with the LDB and will be similar to the following sample below:

DUAL CANNABIS INC - Statement of Account MAR-2022

This is an auto-generated email. Please do not reply to this email. Attached is your Monthly Statement of Account for MAR-2022 If you have questions, please contact accounts.receivable@bcldb.com BC Liquor Distribution Branch



DUAL CANNABIS INC - Statement of Account MAR 2022.pdf 16 KB

The Statement of Account. pdf attachment will look similar to the one pasted below:



Cannabis Direct Delivery Remittance Statement of Account

DUAL CANNABIS INC 2 SOMEPLACE ROAD CALGARY AB C3C4D4 For the Month Ending: 31-MAR-2022

Transaction Type	Invoice/CM Number	Charges	Credits	Balance
Opening Balance				(\$6.57)
Remittance Invoice	70000159	\$20.02		\$13.45
Remittance Invoice	70000160	\$160.07		\$173.52
Remittance Credit Memo	10000024		\$26.26	\$147.26
Remittance Invoice	70000163	\$295.47		\$442.73
PAD Payment			\$442.73	\$0.00
Closing Balance				\$0.00
	Opening Balance Remittance Invoice Remittance Invoice Remittance Credit Memo Remittance Invoice PAD Payment	Opening Balance Remittance Invoice 70000159 Remittance Invoice 70000160 Remittance Credit Memo 10000024 Remittance Invoice 70000163 PAD Payment 9	Opening Balance 20000159 Remittance Invoice 70000159 \$20.02 Remittance Invoice 70000160 \$160.07 Remittance Credit Memo 10000024 20000163 Remittance Invoice 70000163 \$295.47 PAD Payment 0 0	Opening BalanceRemittance Invoice70000159\$20.02Remittance Invoice70000160\$160.07Remittance Credit Memo10000024\$26.26Remittance Invoice70000163\$295.47PAD Payment\$442.73

Transaction Date:

The date when the invoices and credit memos are entered into the LDB system is when you receive the remittance invoice/credit memo notification for each transaction.

The date for the pre-authorized debit (PAD) payment is when the PAD payment file is created and you receive the PAD notification. <u>Please note</u> that the actual withdrawal of funds from your bank account may occur on a later date.

While charges are billed and credits are immediately credited to your account, they will not result in any direct financial transaction until the next PAD payment is processed where outstanding charges are greater than the credits.

Transaction Types:

Opening/Closing Balance: This is the balance on your account at the beginning and the end of the reported calendar month. The closing balance from one month should always be the same as the opening balance for the next. The amount of the closing balance will be the opening balance plus all charges minus all credits. A positive balance is funds owed to the LDB and a negative balance indicates a credit on your account.

Remittance Invoice/Credit Memo: These will contain the total net remittance amount by report which you have submitted. The amounts will be the same as that shown on the remittance invoice which you receive for the reported sales and the remittance credit memo you receive for reported returns.

PAD Payment: When the PAD payment program is run by the LDB, it will pick up all new invoices and credit memos created since the last payment run. The monthly statement will only show the total of the payment amount. The breakdown of the invoices/credits are detailed in the PAD notification that is sent to you when the PAD payment is run.

Invoice/CM Number: The invoice or credit memo number in our system is related to each of your reported sales or returns. It is prominently displayed on the remittance invoice or credit memo notification you receive when you submit the order as well as on the payment breakdown section of the PAD settlement notification that you receive at the time the payment file is generated.

Charges/Credits: This displays the amount related to each of the lines of the report. Charges are owed to LDB and should be picked up by payments. Credits are owed back to you and will offset the charges at the time of payment.

Balance: The balance will start with opening balance, add charges or subtract credits to create a live running balance which will end with the closing balance at the end of the month.

Support and Reference Links

General Program Information

• Webpage: <u>https://www.bcldbcannabisupdates.com/LDBDirectDeliveryProgram</u>

Program Details for Cultivators and Processors

• Webpage: <u>https://www.bcldbcannabisupdates.com/bcldb-cannabis-direct-delivery</u>

Cultivator Registration

• Email: <u>regemail@bcldb.com</u>

Licensed Producer (Processor) Registration and Product Registration

• Email: <u>cannabis.vendor@bcldb.com</u>

Cannabis Product Updates

• Email: <u>cannabis.vendor@bcldb.com</u>

Cannabis Price Change Submissions

• Email: <u>cannabis.pricing@bcldb.com</u>

Submitting Sales and Return Reports for Direct Delivery

• Email: <u>cannabisreporting@bcldb.com</u>

LDB Payment Questions for Direct Delivery Transactions

• Email: <u>cannabisreporting@bcldb.com</u>